

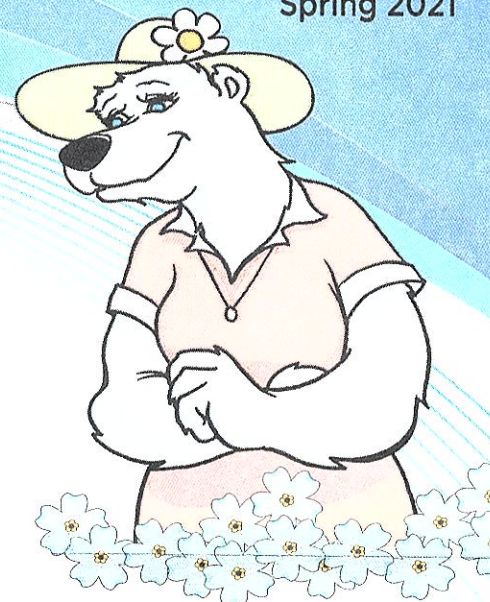


# KERSCHNER'S™

## GAS SERVICE, INC.

*As we put another winter behind us and welcome Spring here at Kerschner's, we'd like to thank our customers, contractors and suppliers. We are happy to have you with us and look forward to our continued partnership.*

*We strive to do our best to help with your home comfort needs.*



More than just your local propane company...  
**Plumbing • Heating  
A/C • Septic • Propane**



### PROPANE

EXCEPTIONAL ENERGY®

#### Did You Know?...

Propane is created from natural components and has long been recognized as an environmentally friendly "GREEN" energy!

#### Is it time to replace your heating or air conditioning?

Let us help with our quality installation that's right for your home or building. Call to schedule your in-home estimate.

Keep your heating and cooling systems running efficiently by regularly changing the filters.

#### Ask About Our Bill Paying Options \$\$

- **Easy Pay Program** for those that like level monthly gas payments (includes a per gallon discount)
- **Auto Pay** - so you don't have to remember to mail that payment
- **Auto Delivery** - scheduled deliveries based on prior usage, with no hidden fees

*You can qualify for our **Kerschner Advantage!***



#### Propane Safety:

Service notification is required anytime you experience an interruption of your propane gas system. Furthermore, any scheduled or emergency interruption due to replacement, modification, repair or servicing of the propane gas system by any party other than Kerschner's Gas Service, Inc. requires such notice.

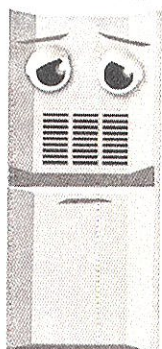
This includes replacing or installing gas appliances, changing the gas piping and/or any equipment from the appliance(s) to the propane tank (propane system) or any work that is performed which results in an interruption of the operation of the propane system in-part or its entirety.

#### Wisconsin State Statute 101.16(4) states:

(b) 1. A person who owns, leases, or uses a propane gas system and who is a customer of a retail supplier shall notify the retail supplier of the propane gas for the propane gas system of any interruption in the operation of the propane gas system due to the replacement, modification, repair, or servicing of the propane gas system by any other than the retail supplier. The customer shall provide the notice at least 7 days in advance of the interruption in the operation of the propane gas system, except as provided in subd. 2. The retail supplier or the person replacing, modifying, repairing, or servicing the propane gas system, shall perform a check for leaks or other defects in the propane gas system before placing the propane gas system back into operation in the manner required by rule.

2. If the interruption of the propane gas system subject to subd. 1. is due to emergency repair or servicing, the customer shall provide the notice to the retail supplier as soon as possible and no later than 24 hours after the repair or servicing is completed.

"Don't forget to change my filter!"



#### WHAT IS THE KERSCHNER ADVANTAGE?



- 10% Discount on Heating & Cooling Repairs
- 10% Discount on Plumbing Repairs
- Priority Emergency Services

More than just your local propane company...



**Know what's below.  
Call before you dig.**

**Call Before You Dig!**

It's important that anyone who is excavating must know where all buried utility lines are located. Follow these steps:

1. Call Kerschner's Gas Service, Inc. so we may locate your propane gas lines.
2. Contact Diggers Hotline to locate all other buried utility lines. IT'S THE LAW.
3. Wait the State's required time (at least 3 working days) before you begin to dig.
4. After underground lines have been located, respect the paint markings or flags and dig with care around them.



**GRILL SAFELY**

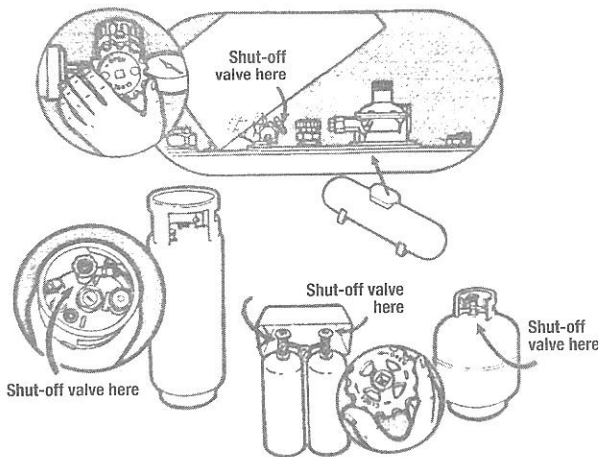
- Know where the shut-off valve is
- Check all connections
- Don't leave an open flame unattended

Tundra Ted might suggest fresh grilled salmon!

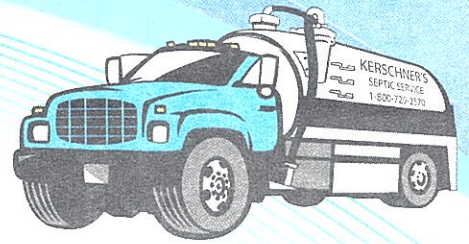


Be prepared - know how to turn off your gas.

**Example of How to Close Gas Supply Valves**



*All information contained in this document is for informational purposes only. It is not intended to be an authority regarding safety or regulatory issues. Kerschner's Gas Service, Inc. assumes no liability in any manner, whatsoever, any person or entity choosing to rely on or use this information does so at his, her, their or its own risk.*



**SEPTIC SERVICES**

Don't forget having your septic system pumped by Kerschner's every two or three years and cleaning the filter regularly can help improve the longevity and keep your system working properly. If you have high water usage you may wish to have your inspections be more frequent.



For helpful Septic System Care tips stop in and pick up a FREE copy of our Septic System Care and Maintenance brochure.

**WARNING**

*Never allow anyone to enter a septic tank. Toxic gases are produced by the natural treatment processes in septic tanks and can kill in minutes.*

**WHAT TO DO IF YOU SMELL GAS**

1. Put out all smoking materials and any other open flames.
2. Do not operate any appliances, electrical switches or thermostats.
3. Get everyone outside and away from the gas equipment.
4. Shut off the gas supply, using the shut-off valve at the tank or cylinder.
5. Call 911 or Kerschner's 1-800-729-2570 - use your neighbor's phone- if gas smell is in the house.
6. Stay outside and leave the gas off until the leak has been found and fixed.

**PLUMBING SERVICES**

Leaky pipes and dripping faucets? Give Kerschner's a call. We offer complete plumbing services.

- Septic System Installation
- New Construction
- Remodeling
- Repairs
- Well Inspection & Installation
- Water Testing



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