



KERSCHNER'S

GAS SERVICE, INC.

News

BETTER SERVICE, MORE VALUE.

Spring 2017

PROPANE

HEATING

AIR CONDITIONING

PLUMBING

SEPTIC SERVICES



HVAC FAQ

Q: Why should I replace my existing heating or air conditioning system?

A: You may wish to consider replacing your heating or air conditioning system if it is old, inefficient or in need of repair. Today's systems are much more efficient than systems manufactured in the past. In addition, if not properly maintained, wear and tear on a system can reduce the actual or realized efficiency of the system.

If you are concerned about utility bills or faced with an expensive repair, you may want to consider replacing your system rather than enduring another costly season or paying to replace an expensive part. The utility cost savings of a new unit may provide an attractive return on your investment.

Q: How do I select the right heating/cooling system?

A: First, make sure the unit is properly sized. Kerschner's will help guide you in what is right for your application. Next, consider any comfort issues. Some products can reduce air stratification and uneven temperatures from room to

room. If you have allergies, an indoor unit with an ECM motor will allow you to circulate the air continuously while filtering the air for about the same cost as operating a standard light bulb. Finally, know your budget and the efficiency of the system proposed. Will the monthly savings over time offset the cost of the new unit?

Q: What is involved in replacing an old system?

A: Aside from installation of the new equipment, Kerschner's will inspect several items and determine whether they need to be supplied or replaced. Some of these items include: ductwork, insulation, refrigerant piping, electrical service, wiring, thermostat, condensate piping, chimney venting, flue piping, filter, grills, registers and evaporator coil.



Septic System Care and Maintenance

Your septic system represents a considerable investment. With proper maintenance and by being more aware of daily living habits, you will greatly improve the life and health of your system.

Most problems with septic systems are due to lack of proper care. Call Kerschner's any time you have a question, experience a problem with your system or if there are any signs of system failure.

Keep your septic tank cover accessible for inspections and pumping. Install risers if necessary. It's helpful to keep a detailed record of repairs, pumping and inspections.

With a little attention, your septic system can be working properly for many years. Follow these simple tips and you'll benefit the environment, as well as yourself.

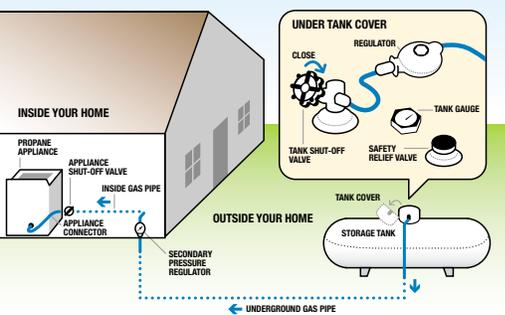
Inspection ■ Installation ■ Pumping



Energy Saving Tip: Setting the Water Heater Temperature

Setting a water heater temperature too high can be dangerous for children and unsuspecting visitors. The U.S. Consumer Product Safety Commission urges all users to lower their water heaters to 120 degrees Fahrenheit. In addition to preventing accidents, this decrease in temperature will conserve energy and save money.

To obtain additional information on propane safety and other helpful information, visit Kerschners.com or call 715-228-2570 or 1-800-729-2570.



How Your Propane System Works

Propane is a safe, economical fuel. But, like many other forms of energy can be hazardous if not handled properly. Propane is delivered and stored in a liquid form. Propane liquid will expand (become a gas) as temperature increases. As a result tanks are never completely filled with propane liquid, usually 80 to 85 percent of their capacity.

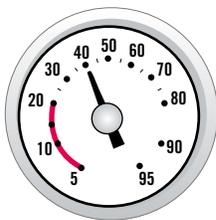
Propane in your gas tank and system is stored under pressure. In most systems it is vaporized to gas before it leaves the tank and is dispensed through a first stage regulator (sometimes know as a high pressure regulator) that reduces the pressure from the tank before it goes into the gas line.

The gas vapor is then delivered through the gas line that runs between the tank and the building to which service is needed. At the building a second stage regulator (sometimes know as a low pressure regulator) further decreases pressure to a usable supply level for the demand of the appliances.

Kerschner's Gas Service prides itself on being a full-service propane supplier that offers 24/7 emergency service and highly-trained technicians ready to provide you service from tank to burner tip.

All information contained in this document is for informational purposes only. It is not intended to be an authority regarding safety or regulatory issues. Kerschner's Gas Service, Inc. assumes no liability in any manner, whatsoever, any person or entity choosing to rely on or use this information does so at his, her, their or its own risk.

How To Read Your LP Tank Gauge



A gauge will usually be located under the dome on the top of your tank. Lift the dome and find the dial with numbers from 5 to 95. Those numbers indicate the percentage of propane in your tank. For example a 500 gallon tank that reads 40% has approximately 200 gallons of propane in it. All gauge readings are approximate and is there for customer convenience.



Know what's below. Call before you dig.

Call Before You Dig! It's important that anyone who is excavating must know where all buried utility lines are located. Follow these steps:

1. Call Kerschner's Gas Service, Inc. so we may locate your propane gas lines.
2. Contact Diggers Hotline to locate all other buried utility lines. IT'S THE LAW.
3. Wait the State's required time (at least 3 working days) before you begin to dig.
4. After underground lines have been located, respect the paint markings or flags and dig with care around them.

Propane Safety

Please find enclosed the "Important Propane Safety Information" pamphlet. Please take time to read and discuss the information with your family and people living in your home. Try the "Scratch and Sniff" and familiarize everyone what propane smells like. If you have trouble smelling propane gas detectors are available.

Most home-heating propane problems result from "interruption of service" incurred by the customer. State Law requires when an "interruption of service" occurs the complete piping system must be checked for leaks.

Kerschner's encourages all our customers to enroll in our "Automatic-Delivery" program, keep account balances current and watch your propane tank gauge and call us if you have less than 20%. Failure to do so may result in an interruption of service.

All new customers, tenant changes and interruptions of service require a leak test including an out-of-gas condition. It is very important you contact us anytime you make changes to your propane system and gas appliances so we may insure the system is safe and operating properly.

A responsible adult who has access to the home must be present when this test is conducted and system is placed back into service. Failure to conduct this test can result in non-delivery of propane. If deficiencies in the system are found the system may be placed out of service until any problems are corrected.

Service Notification is required anytime you experience an interruption of your propane gas system. Furthermore, any scheduled or emergency interruption due to replacement, modification, repair or servicing of the propane gas system by any party other than Kerschner's Gas Service, Inc. requires such notice.

This includes replacing or installing gas appliances, changing the gas piping and/or any equipment from the appliance(s) to the propane tank (propane system) or any work that is performed which results in an interruption of the operation of the propane system in-part or its entirety.

Wisconsin State Statute 101.16(4) states:

- (b) 1. A person who owns, leases, or uses a propane gas system and who is a customer of a retail supplier shall notify the retail supplier of the propane gas for the propane gas system of any interruption in the operation of the propane gas system due to the replacement, modification, repair, or servicing of the propane gas system by any other than the retail supplier. The customer shall provide the notice at least 7 days in advance of the interruption in the operation of the propane gas system, except as provided in subd. 2. The retail supplier or the person replacing, modifying, repairing, or servicing the propane gas system, shall perform a check for leaks or other defects in the propane gas system before placing the propane gas system back into operation in the manner required by rule.
2. If the interruption of the propane gas system subject to subd. 1. is due to emergency repair or servicing, the customer shall provide the notice to the retail supplier as soon as possible and no later than 24 hours after the repair or servicing is completed.



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